# Applicant Declaration (please use CAPITAL LETTERS; all sections must be completed in full)

Title						
Surname						
House No.						
Street						
Town/City						
County Postcode Postcode	ATTACH					
Home Tel.                               Mobile	рното					
E-mail address / / / _ / _ / / / / /	HERE					
Previous Card Number (if available)						
I acknowledge that providing false information is a criminal offence (Fraud Act 2006). I understand CitizenCard will not issue a card unless all requirements for card issue have been met (full T&Cs at citizencard.com/terms-and-conditions).						
I understand that payment covers the cost of processing this application. I am not buying the card, which remains the property of CitizenCard Limited and that the card may not be lent to, or used by, anyone other than myself.						
(If the photo from your previous card is over 3 years old) I enclose 1 recent, colour photo of myself						
(45x35mm). I consent to receiving messages from CitizenCard e.g. regarding replacement cards, market research and card offers:						
by email including discount offers by SMS by post						
ype of Card						

Card Type:	Age Band:	If you require an age band that you aren't yet in (e.g. 17 years old but want an 18+ card) we cannot send your card out <u>until the day before</u>
CitizenCard Yoti CitizenCard	Under 16 16-17 18+	your birthday unless your birthday falls on a Sunday or Bank Holiday. Please allow plenty of time for your application to be processed so your card is verified by the time it reaches the day before your birthday.

## Previous Name (only complete if you have legally changed your name since your previous card)

This is the name as it appears on your previous card							
Title							
Surname							
	Change of Name Deed(s) (Deed Poll)						
card was issued, you <b>MUST</b> provide proof of this by enclosing a photocopy of one of the following documents	Marriage Certificate(s)						
along with this application:	Court Order(s)	]					
•	Gender Recognition Certificate	]					

# Payment and Parental Consent (if applicant is under 16)

POSTAL ORDERS payable to CitizenCard         DO NOT SEND CASH OR CHEQUE         Cardholder name as it appears on card            Card Expiry Date            Card Number	STANDARD APPLICATION:       Image: Constraint of file         I enclose standard payment of file       Image: Constraint of file         21 days processing after receipt of application, subject to verification.       Image: Constraint of file         URGENT APPLICATION:       Image: Constraint of file         I enclose urgent payment of file       Image: Constraint of file         1-2 working days processing after receipt of application, subject to verification.         Cardholder Signature:
<b>REQUIRED IF APPLICANT IS UNDER 16:</b> I consent to this application for a CitizenCard.	Parent/Guardian Signature:
Name	
Mother Father Guardian © CitizenCard Limited REPLACEMENTJan 202	For more information please visit <i>citizencard.com</i>

#### **REMEMBER THE FRAUD ACT 2006:**

"Providing false information is a criminal offence"

# **Replacement Criteria:**

## You can apply for a replacement card if:

- You have been issued with a CitizenCard or Yoti CitizenCard previously
- Your previous card was issued after October 2009 (we do not hold records before that date)
- You have lost your card or it was stolen
- Your card is too damaged to continue using
- Your appearance has changed since your previous card was issued
- You have legally changed your name since your previous card was issued
- Your age no longer reflects the age band on your card
- The design of your card is outdated
- Your card has expired

# If you have legally changed name:

If you have legally changed your name since your previous card was issued, you will have to provide a photocopy of one of the following documents:

- Change of Name Deed(s) (Deed Poll)
- Marriage Certificate(s)
- Court Order(s)
- Gender Recognition Certificate

### Please note:

• If you have changed your name more than once since your last card was issued, you will need to provide photocopies of each name change document.

• If your change of name document contains more than one page, please make sure to include photocopies of every page.

### **Payment, Parental Consent & Photo Guidelines**

• Standard applications cost £14.00 - 21 days processing (subject to verification checks) - card sent by Royal Mail 2nd Class post.

• Urgent applications cost £29.00 - 1-2 working days processing (subject to verification checks) card sent by Royal Mail 1st Class post.

- Payment can be made by card or by enclosing a Postal Order made out to 'CitizenCard'. **Please DO NOT enclose** cash or cheques.
- We recommend you send your application via *recorded* deliverv.
- Please Note: Payment is made for our Application **Processing and Validation Service.** If you complete the Application process successfully we will issue you with a CitizenCard, subject to conditions of use, which remains at all times Our legal property. If an application fails, payments will not be refunded.

• If the applicant is under 16, a parent/guardian must consent to the application and fill out the Consent area at the bottom of the form overleaf.

• If you have not been issued with a CitizenCard previously or your last card was issued before Oct 2009, you will be contacted and may be asked to make a small further payment to continue with your application.

• If your application is successful and you are issued a card, you will have access to Simple Savings, our online discount platform, where you can save money on everyday essentials with your favourite big brands.

Visit citizencard.com/discounts to find out more.

For more information/help please visit citizencard.com Photo Guidelines: for full photo guidelines visit citizencard.com/photo-guidance



Post your completed application by recorded delivery to: CitizenCard Ltd. 7 Prescott Place

7 Prescott Place London SW4 6BS

The CitizenCard Scheme is operated by CitizenCard I to a non profit company limited by guarantee in England & Wales N° 366-99-49 Registered Address:

LONDON

**SW4 6BS** 





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